



# FLRA NEWS

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FOR IMMEDIATE RELEASE  
May 4, 2016

## **FLRA PUBLISHES ITS STRATEGIC PLAN SETTING FORTH THE AGENCY'S FUTURE STRATEGIC DIRECTION**

The Federal Labor Relations Authority (FLRA) announced today that it has published its [Strategic Plan](#), setting forth its strategic direction through 2018. The Strategic Plan was developed through comprehensive, collaborative review by agency leadership and employees of its operations, staffing, work processes, resource allocations, and performance. The FLRA also engaged its customer and stakeholder base, holding a series of focus groups in which representatives from across the federal government and the labor-management community provided input on FLRA services and performance. Equipped with these perspectives – and guided by the FLRA's core values of transparency, accountability, and pre-decisional involvement – the FLRA established strategies and goals designed to maximize the delivery of its services.

FLRA Chairman Carol Waller Pope proudly released the plan with full confidence that it will guide the FLRA as it seeks to be even more efficient and effective at accomplishing its crucial mission and supporting its top-caliber workforce. Chairman Pope looks forward to working together with all agency external and internal stakeholders in achieving the FLRA's goals and promoting positive labor-management relations across the federal government.

The FLRA's 2015-2018 Strategic Plan is designed around three key strategic goals: (1) Resolving disputes under the Federal Service Labor-Management Relations Statute (the Statute) in a timely, high-quality, and impartial manner; (2) Promoting stability in the federal labor-management community by providing leadership and guidance through Alternative Dispute Resolution (ADR) and education; and (3) Managing resources effectively and efficiently in order to achieve organizational excellence. With this plan, the FLRA continues focusing on data analytics, referencing evidence-based performance and resource trends, and using data to measure agency progress and support agency decision making.

You can find the full Strategic Plan, as well as a pamphlet highlighting the FLRA's mission, goals, objectives, and strategies under the plan, on the FLRA's new website at: [www.flra.gov/about/strategic-plans](http://www.flra.gov/about/strategic-plans). The FLRA welcomes your feedback and comments at: [EngagetheFLRA@flra.gov](mailto:EngagetheFLRA@flra.gov).

The FLRA administers the labor-management relations program for 2.1 million non-Postal federal employees worldwide, approximately 1.2 million of whom are represented in 2,200 bargaining units. It is charged with providing leadership in establishing policies and guidance related to federal sector labor-management relations and with resolving disputes under, and ensuring compliance with, the Statute.

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